**Privacy Policy**

**Effective Date: 1/1/2025**

Nichole Paciello, LMHC LLC (DBA “MAE Behavioral Health”), (“we,” “us,” “our”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how MAE Behavioral Health collects and uses information about you when you opt-in to receive SMS messages from our practice.

**Information We Collect** when you opt-in to receive SMS messages:

* Your phone number
* Consent to send SMS messages
* Your email address
* Your basic contact information
* Your messaging history

**How We Collect Your Information**

We may collect your information directly from you, such as when you complete a form or contact us; automatically, such as when you interact with our website; or from others, such as when we receive information about you from third parties.

**How We Use Your Information**

We use your information to:

* Send you the SMS messages you’ve opted in to receive
* Provide updates, promotions, or other relevant content based on your preferences
* Information related to appointment scheduling or rescheduling
* To operate our business
* To provide or send resources, or psychoeducational related material.

**Disclosures of Your Information**

We may disclose your information to our affiliated companies; to third party service providers, business advisors, or consultants who provide services to us; in connection with a merger, acquisition, reorganization, restructuring, financing transaction, or sale of assets; as required by law or administrative order; to assert claims or rights or to defend against claims.

**Protection of Information**

We take steps to protect your information against unauthorized use or disclosure.

**Updates**

We may periodically update this privacy policy. If we make material changes that have a substantive and adverse impact on your privacy, we will provide notice on this website before the change becomes effective. You will be notified via e-mail of these changes with the policy attached for review, or with a link to view the policy via our website.

**How to Contact Us**

You can reach us by texting the word HELP for support to 401-363-0600. You may also contact us directly at Nichole@MAEBehavioralhealth.com